



TECHNICAL SERVICE/SUPPORT AGREEMENT

START DATE

END DATE

Company/Customer Information

Company Name:	Name:
Address:	Phone:
City, State, Zip:	Fax:
Email:	

Service/Support Plan Options

PLAN A

Maintenance Contracts

- Annually \$85 per hour (\$85/yr)
- Semi-Annually \$80 per hour (\$160/yr)
- Quarterly \$75 per hour (\$300/yr)
- Monthly \$70 per hour (\$840/yr)

PLAN B

Service/Support Contracts Prepaid

- Five Hours \$70 per hour (\$350)
- Ten Hours \$65 per hour (\$650)
- Twenty Hours \$60 per hour (\$1200)
- Forty Hours \$55 per hour (\$2200)

PLAN C

Data Storage

- One Time Backup (\$100)
- One Time Ghost (\$125)
- Monthly Backup (\$960/yr)
- Monthly Ghost (\$1200/yr)

Contract Information:

- Contract is valid for 1 year.
- A schedule will be made at time of agreement of contract.
- If service is required outside of the scheduled service, and the full amount was paid in advance, service will be performed for 50% off of the regular service rate (Labor only) only on the following contracts: Semi-Annual, Quarterly, and Monthly.
- Any service rendered under contract becomes an automatic TOP PRIORITY. (\$35 Value)
- Plans A & B include Remote Technical Support at \$40 per hour, minimum charge of \$10, Billed at the end of the month.

Billing Information:

- All NSF checks will be charged a \$25.00 processing fee.
- Any Balance not paid by the 25th of the month are assessed 12.9 % finance charge.
- Services not paid at time of visit will be billed monthly with detailed invoices. Balances are due upon receipt.
- All Prices are subject to change (Call for Latest Rate)
- Time is billed in increments of 15 minutes for Remote Technical Support.
- Plan B is payable in advance and are good for ONE (1) year from date of payment. When remaining time on contract becomes depleted, the hourly rate will revert to \$89.99 per hour, unless another contract is purchased.
- Any hardware replaced or upgraded will be billed at the end of the month.

Credit Card Authorization

All parties agree upon the terms, conditions and protection as governed by the consumer laws of the State of Louisiana. Payment is to be received by 25th of the month, otherwise the charges will be applied to the following credit card along with a 4% processing fee.

- CHECK
- VISA
- MASTERCARD
- AMEX
- DISCOVER

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Credit Card Number (NO Dashes)

Exp. Date

Cardholder's Name (Print)

CONFIRMATION OF INFORMATION ACCURACY AND RELEASE OF AUTHORITY

I hereby certify that the information in this contract is true and correct. The information included here in is to be used for payment for Technical Services/Support by Todd's Technology, Inc. and not limited to Legal Costs. Further, I hereby authorize the credit card company in this contract to charge the above account number for any Technical Services/Support provided by Todd's Technology, Inc.

SIGNATURE

DATE

REPLY TO: Todd's Technology, Inc. - 801 W. Judge Perez Dr, Chalmette, LA 70043
OFFICE 504-271-TODD(8633)/ FAX 504-910-8653/ EMAIL: manager@truth1.com