




START DATE

END DATE

Company/Customer Information
Company Name:
Name:
Address:
City, State, Zip:
Phone:
Fax:
Email:

Computer/System Information			
January	February	March	April
May	June	July	August
September	October	November	December

## In Shop Maintenance Contracts

### Maintenance Contract

- Annually \$85 per hour (\$85/yr)
- Semi-Annually \$80 per hour (\$160/yr)
- Quarterly \$75 per hour (\$300/yr)
- Monthly \$70 per hour (\$840/yr)

### Data Storage

- One Time Backup (\$100)
- One Time Ghost (\$125)
- Monthly Backup (\$960/yr) (\$80/month)
- Monthly Ghost (\$1200/yr) (\$100/month)

### Maintenance Contract Information:

- Contract is valid for 1 year.
- Payment is due at time of service. The full payment amount can be paid in advance.
- A schedule will be made at time of agreement of contract.
- There will be a 1 - 2 week window time frame to drop off the computer for the scheduled service. The Technician will give a reminder call the week prior to the scheduled service.
- If the computer cannot be dropped off, we will offer an On Site Pickup for an additional \$25.
- If the computer is not dropped off within the scheduled time frame without notice, the contract will be voided and the service rate will revert back to the regular rate, Unless service is paid for in advance.
- If the contract is voided, a new contract can be signed and will take effect at the next scheduled time.
- If service is required outside of the scheduled service, and the full amount was paid in advance, the computer can come in for repair for 50% off of the regular service rate (Labor only) only on the following contracts: Semi-Annual, Quarterly, and Monthly.
- Any service rendered under contract becomes an automatic TOP PRIORITY and will be worked on the day it is dropped off. (\$35 Value)
- If hardware needs to be replaced or upgraded, the cost of the hardware needs to be paid in full at the time of pickup. The computer will not be returned until all hardware costs are paid for in full.
- All service rates are subject to change.
- All service rates are subject to taxes.

### Data Storage Information:

- All options are paid in advance.
- Backups and Ghosts are stored on TTI secured server and can only be accessed by the Technician. Your information is YOUR information and will not be viewed by any employee of TTI.
- All Monthly Backup/Ghost will be cycled every 2 months.

#### CONFIRMATION OF INFORMATION ACCURACY AND HOLD HARMLESS

I hereby certify that the information in this Service Request is true and correct. The information included here in is to be used for acknowledgement of services and/or payment for Technical Services/Support by Todd's Technology, Inc. and not limited to Legal Costs. Further, I hereby authorize in this request to allow Todd's Technology, Inc to perform Service/Support on my Computer Equipment. I also Understand TTI is not responsible for any data/applications that were currently on my computer and it is the responsibility of the Computer owner to have a current backup of all important files/data and to provide Licenses of all Operation Systems/Applications that I need installed. All serviced equipment must be picked up by customer within 30 days of completion of repair or will be considered unclaimed property and become possession of Todd's Technology, Inc

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SIGNATURE

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DATE

REPLY TO: Todd's Technology, Inc. - 801 W. Judge Perez Dr, Chalmette, LA 70043  
OFFICE 504-271-TODD(8633)/ FAX 504-910-8653/ EMAIL: manager@truth1.com